

Raptor Visitor Management FAQs

What is the Raptor Volunteer Management System?

Raptor Volunteer Management is a new module that works with the Raptor Visitor Management System to streamline the application and management of volunteers. The system includes an online application, volunteer time tracking, and reporting. The Raptor Volunteer Management module was piloted at three schools: Dimond High, Central Middle, and Rabbit Creek Elementary during spring 2025.

Is there a new volunteer application?

Yes, schools will use **the Raptor online volunteer application** (<https://apps.raptortech.com/Apply/MzYxMzplbi1VUw==>) (English) or **the Spanish version** (<https://apps.raptortech.com/Apply/MzYxMzply1VUw==>) to complete the online application using a web browser starting on July 1, 2025. Schools will use the application linked on the Community Volunteers webpage, **Community Volunteers** (<https://www.asdk12.org/Page/13771>), until the new system starts to be used on July 1, 2025.

Can the volunteer application be completed on a mobile device?

Yes, but it is not recommended as some of the application screens are hard to read. If using a smartphone or tablet, the device needs to be in landscape mode or some text and buttons on application screens may be inaccessible. It is recommended that applicants use a computer web browser to complete the application.

Why do I have to give my social security number?

When you provide your Social Security Number (SSN) it is used by ASD's nationwide vendor, JDP, for a National Criminal Database Search, National Sex Offender Search, Address Verification, Multiple Name Check, and Terrorist Watch Lists. JDP uses the SSN to perform an SSN trace, which

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is a standard first step in verifying a person's identity. This trace helps confirm your identity and also aids in broadening the scope of criminal history searches. JDP does not store your SSN on file. Instead, they use it to run the trace and then discard the information.

What if a volunteer needs help filling out the new application?

If a volunteer needs assistance completing the Raptor online volunteer application, front office staff can walk the volunteer applicant through the process, on a school computer, using a web browser to complete the application.

How long does it take for a volunteer to be approved?

The volunteer screening process takes approximately 3 days.

How are volunteer hours tracked?

Hours are tracked every time a volunteer signs in at the school.

How do I add volunteer hours for volunteer work done off-site?

When a volunteer is approved, a Volunteer Portal email is also sent to the volunteer. A volunteer can login to their volunteer portal and add hours for volunteer work done off-site.

What are the volunteer opportunities?

Contact your school directly to find out where/when volunteers are needed but often include the following opportunities:

- Assist teachers in prepping for projects
- Chaperones
- Childcare Volunteer
- Classroom Volunteer

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[Field Trip Volunteer](#)

- Foreign Language Tutor
- Math Tutor
- Mentoring
- Parent Workshop Volunteers
- PTA/PTSA Volunteer
- Reading Tutor
- Science Fair Judge
- Special Events Volunteer
- Special Project Volunteer
- Usher/Greeter at family and school events
- Volunteers for school weekend events
- Volunteer to support school staff - example: library helper, office helper
- And more...